



IACE TRAVEL

Terms and Conditions

General conditions:

IACE TRAVEL ("IACE") only makes tour package arrangements. We will make the best selection on our service supplier/provider to arrange our tour packages. IACE is not responsible for any claims made before, during, and after the tour against any of its vendor, service supplier, and provider. Any deviation from the scheduled group movement may result in your own expense to follow the rest of the group activities and movements. In order to send all the tour package materials in your hand before the tour departure, IACE will not accept any new reservation or tour purchase within 5 business days of the tour departure date. IACE is not responsible for any last minute changes in any portion of our tour plan made by any service provider/supplier. No compensation or refund is made by IACE for any unlikely event including, but not limited to strikes, flight delays and miss-connections, entry denial by immigration, or visa refusal.

Quotation:

Any quoted Package Price is not guaranteed and is subject to change for events beyond control of IACE. No quoted Package Price, flight availability, hotel availability is guaranteed until full payment is received by IACE. IACE reserves the right to re-invoice your original Package Price at any time, should an error be made in computing your Package Price.

Package Payment Schedule:

Please submit your application form, and make a payment of a Refundable deposit of **\$100**. Final payment due will be scheduled **45 days** prior to program start date.

Accepted Forms of Payment:

Checks – Certified check, Money order, Personal checks, and company check.

Check has to be cleared prior to processing order and could take as much as 5 business days.

IACE is not responsible for misdirected or lost mail, or any incident related to the transmission over the Internet. Please use traceable shipping methods such as FedEx for sending your application and payment for security purposes.

Transportation:

Any transportation method, including the ground transfers included in the package is subject to change to alternative with the actual size of tour participants.

Tour Cancellation Policy:

The cancellation policy is as follows:

Cancellation made 61 days or more prior to tour departure	\$0 (Deposit Refundable)
Cancellation made 60 to 46 days prior to tour departure	\$100 (Forfeit Deposit)
Cancellation made 45 to 31 days prior to tour departure	50% of Program Fee
Cancellation made 30 to 0 days prior to tour departure	100% of Program Fee
Cancellation made after program started	100% of Program Fee

※ If the program is canceled by tour operators in Japan or IACE Travel, whole amount of your payment will be refunded. Should the above advance date fall on weekends or holidays, the actual cut off date will be rolled over to the prior business day. No refunds are made for any missed or unused portion of the tour package inclusions. You must submit a written cancellation request to IACE via email or fax.

Novel Corona Virus Policy:

IACE Travel may cancel the program at any time due to changes in immigration restrictions or changes in border control measures set by the Japanese or the US government. Changes such as border measures may be made without prior notice and are unpredictable. IACE Travel may also cancel the program if it is determined that the program cannot be held due to the infection situation in Japan. At the same time, in such cases, the amount paid will be fully refunded. In case of cancellation, we will give you a full refund if it is before the program starts and a partial refund if it is after the program starts. Basically, the program will not be held in situations where there is no prospect of ensuring sufficient safety. If you cancel your participation in the program at your will, and if the program is held, you will be charged a prescribed cancellation fee.

If any symptoms of infection appear while you are in the program, you will be promptly instructed to take a rest at the hotel or examined at a clinic. If found positive, you will be asked to follow the local health center or doctor's instructions. In that case, you will be asked to deviate from the program and continue to stay at the hotel or hospital facility until you recover. Returning to the program requires the permission of the doctor. Participants will be responsible for their examination and treatment costs. IACE Travel or other participants are not responsible for the infection and do not cover any treatment costs. Partial refunds of program participation fees may be possible.

Tour Participant's Responsibilities:

Each participant is responsible for obtaining your own passport and visa for Japan and your return, if needed. Valid passport is required. US citizens: Visa is not required. Non US citizens: Please check the visa requirement(s). If you hold a permanent resident card (green card), please bring it with you for your return to the US.

By signing here, constitute the acceptance of the terms and conditions.

Signature X _____ Date _____ / _____ / 20 _____

Print Name _____